

# Lallies Embroidery www.lalliesembroidery.co.za

# Terms and Conditions for Lallies Embroidery

#### 1. Introduction

Welcome to Lallies Embroidery! These Terms and Conditions govern your use of our website and the purchase of our products. By accessing our website and placing an order, you agree to comply with and be bound by these terms. Please read them carefully.

## 2. Use of Our Website

# Eligibility

You must be at least 18 years old to use our website and purchase our products. By using our website, you represent and warrant that you meet this age requirement.

Account Registration

You may be required to create an account to access certain features of our website. You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account.

# 3. Products and Orders

## **Product Descriptions**

We strive to ensure that the products displayed on our website are accurately described. However, we do not warrant that the descriptions, colors, or other content are accurate, complete, reliable, current, or error-free.

## Order Acceptance

Your order is an offer to purchase our products. We reserve the right to accept or reject any order for any reason, including availability, errors in product information, or issues with payment. Once your order is accepted, you will receive an order confirmation email.

#### Pricing

All prices are listed in [currency] and are subject to change without notice. We are not responsible for pricing, typographical, or other errors in any offer by us and we reserve the right to cancel any orders arising from such errors.

## **Payment**

Payment for products must be made through the payment methods provided on our website. By providing payment information, you represent and warrant that you are authorized to use the designated payment method and authorize us to charge your payment method for the total amount of your order.



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# 4. Shipping and Delivery

# **Shipping Policy**

We will ship products to the address provided during the order process. Shipping and handling fees are calculated and added to your order at checkout. Delivery times are estimates and may vary based on location and shipping method.

#### Risk of Loss

The risk of loss and title for products pass to you upon our delivery to the carrier. We are not responsible for lost, stolen, or damaged products after delivery to the carrier.

#### 5. Returns and Refunds

# Return Policy

We accept returns of products in their original condition within [number] days of delivery for a full refund, excluding shipping costs. To initiate a return, please contact us at [contact information] with your order details.

#### Refunds

Refunds will be processed to the original payment method within [number] days of receiving the returned product. We reserve the right to refuse returns that do not meet our return policy criteria.

# 6. Intellectual Property

All content on our website, including text, graphics, logos, images, and software, is the property of Lallies Embroidery or its licensors and is protected by intellectual property laws. You may not use, reproduce, distribute, or create derivative works from any content without our prior written permission.

## 7. Limitation of Liability

To the fullest extent permitted by law, Lallies Embroidery shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses, resulting from (a) your use or inability to use our website or products; (b) any unauthorized access to or use of our servers and/or any personal information stored therein; (c) any bugs, viruses, trojan horses, or the like that may be transmitted to or through our website by any third party; or (d) any errors or omissions in any content or for any loss or damage incurred as a result of your use of any content posted, emailed, transmitted, or otherwise made available through our website.



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## 8. Indemnification

You agree to indemnify, defend, and hold harmless Lallies Embroidery and its affiliates, directors, officers, employees, and agents from and against any and all claims, liabilities, damages, losses, costs, expenses, or fees (including reasonable attorneys' fees) arising from your use of our website or your violation of these Terms and Conditions.

# 9. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of [your country/state], without regard to its conflict of law principles. Any disputes arising out of or relating to these Terms and Conditions or your use of our website shall be resolved in the courts of [your jurisdiction].

# 10. Changes to These Terms

We may update these Terms and Conditions from time to time. We will notify you of any changes by posting the new terms on our website and updating the effective date at the top of this document. Your continued use of our website after any changes indicates your acceptance of the new terms.

# 11. Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us at:

• Email: info@lalliesembroidery.co.za

• Phone: 082 333 2695

